

## Volunteers Connect With Wonderful Elders

What started out as a quiet, unengaged room of elders was quickly transformed into a group filled with singing, laughter, smiles and meaning. It was the generous gift of time and empathy shared by the volunteers from ASQ Denver Section that made the difference.

ASQ Denver members visited with the residents of Forest St Compassionate Care Center on February 13<sup>th</sup>. During the visit, each volunteer spent time chatting with several different residents, sharing stories of their families and their pasts. The group joined in singing songs together. Several residents sang for the group. One of our volunteers sang a terrific solo.

The visit was coordinated by Bessie's Hope, a Denver non-profit that brings the community into elder care facilities. Over 60% of all elder care facility residents receive no personal visits

at all. It is the mission of Bessie's Hope to change the lives of these elders and to build meaningful relationships between generations of participants.

Bessie's Hope provides volunteers with an orientation before the event so participants know what to expect. They teach a procedure for engaging with residents and volunteers have a chance to practice during the orientation.

ASQ Denver hosted this visit as part of our goal to give back to the membership and the community. We try to provide avenues for members to practice personal SR by facilitating such events. One of the key principals of Social Responsibility is Community Involvement and Development. By volunteering and interacting with various non-profits, the section may find an organization that could benefit from the professional expertise of our membership.

## IN THE WORKS

### Learn About RPEX at March Dinner Meeting

Join us in March for our next dinner meeting presentation with Paul Brothe, the current Executive Director of Rocky Mountain Performance Excellence (RMPEX).

We'll receive an introduction to RMPEX and the history of the Malcolm Baldrige National Quality Award. The discussion will highlight Colorado winners and what makes Colorado unique compared to other states.

The meeting will be held at Quest Diagnostics on Tuesday, March 13<sup>th</sup>. Networking and dinner start at 5:30 PM; the presentation starts at 6 PM. See the Events page at [ASQ1300.org](http://ASQ1300.org) to sign up or get more details.

### ASQ Denver Currently Seeking Instructors for 2018 Classes

One of the goals of the ASQ Denver Section is to engage our membership through educational opportunities that promote their professional success.

To achieve this goal, the section would like to host at least two classes during 2018. We are currently looking for instructors for one-day or half-day classes.

We have received requests for subjects that would be helpful for those looking to recertify such as Reliability, Risk Assessment and Acceptance Sampling. However, the leadership team will consider other subjects and, as always, suggestions are greatly appreciated.

Look for more information about these and other great events on our website: [www.asq1300.org](http://www.asq1300.org).