

## How Does Quality Support Social Responsibility?

September's Membership Meeting was an introduction to Social Responsibility (SR) presented by Jennifer Stepniowski, Chair of ASQ's SR Technical Community.

What is SR? According to ISO 26000, it is the responsibility of an organization for the impacts of its decisions and activities on society and the environment, through transparent and ethical behavior that:

- Contributes to sustainable development, including health and the welfare of society
- Takes into account the expectations of stakeholders
- Is in compliance with applicable laws and consistent with international norms of behavior
- Is integrated throughout the organization and practiced in its relationships.

How is it related to quality? Greg Allen, chair elect of ASQ's Energy and Environment Division, says

SR programs "include philanthropy, community volunteering, and maybe eco-friendly practices... and there is a special ingredient that makes such programs more effective, efficient, and aligned with business principles. The special ingredient, is, of course, quality."

Aligning your QMS with environmental and SR standards is a means of sustainability in that it supports the long-term success and viability of the organization. The core subjects of an SR program are:

- Organizational governance
- Human rights
- Labor practices
- The environment
- Fair operating practices
- Consumer issues
- Community involvement and development

Learn more at:

<http://asq.org/learn-about-quality/social-responsibility>

## Upcoming Events

Statistics Class is back! This year we've split the class into two days. Saturday, October 7<sup>th</sup> is a full-day class covering introductory topics. The class on Sunday, October 8<sup>th</sup>, is a half-day class exploring more advanced topics.

Classes will be held at Red Rocks Community College. The Basics Class is \$175 and the Advanced Class is \$95. Or sign up for both for \$250.

### Resume Writing Classes

For our October and November Membership Meetings, we will be hosting a two part resume writing workshop. Learn how an effective resume can accelerate your job search.

### Volunteer Opportunity

In November, ASQ Denver will visit Cherry Hills Community Church in Highlands Ranch to assist with sorting the donated food for families in need. We invite all members, friends and family to join us!

Look for more information about these and other great events on our website: [www.asq1300.org](http://www.asq1300.org).